



POLICY STATEMENT

OmniSTAR is committed to compliance with the Privacy Amendment (Private Sector) Act 2000 and the National Privacy Principles. The Act is applied in relation to any "personal information" and "sensitive information" that is held or could be held by the Company in relation to its customers.

SERVICES PROVIDED

OmniSTAR forms part of the Positioning Division of the Fugro group of companies. OmniSTAR is in business to supply high performance global navigation and positioning services as well as asset monitoring and vehicle tracking to meet its customers' requirements. These customer requirements exist across a wide range of land, marine and airborne applications.

CUSTOMERS PERSONAL INFORMATION

The personal information collected in the course of providing OmniSTAR services may include one or all of the following:

- Customer's Name
- Customer's Contact Details
- Customer's Credit Card Details
- Customer's Business Operation Details

This information is gathered for the provision of services and to seek payment for services rendered i.e. issue of company invoices.

The above client information is maintained on a company database which is regularly updated.

DISCLOSURE OF PERSONAL INFORMATION

Usually, we use the personal information you provide only to respond to your enquiry or to process your request. This information may be shared with other Fugro business streams but only if necessary to fulfil your request or for related purposes.

We may share the personal information you provide with other companies we have hired to provide services for us. These companies – our vendors – are contractually bound to use personal information we share with them only to perform the services we have hired them to provide. We do not share, sell or lease personal information about you to any third parties for their marketing use.

We will release information about you if you direct us to do so, or where a person would reasonably expect such use or disclosure, or in circumstances related to public interest such as law enforcement and public or individual health and safety.

COMPLAINTS PROCEDURE

Customers/individuals who have concerns regarding management of personal information by OmniSTAR or has knowledge of any person breaching the Company Policy should address their concerns to the Managing Director, OmniSTAR Pty Ltd, 18 Prowse Street, West Perth WA 6005. Tel: 61 8 9322 5295, Fax: 61 8 9322 4164 or email j.sprivulis@omnistar.com.au

John Sprivulis
Managing Director

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